



My Account, My Way!



Soon, Liberty will introduce a new My Account experience to improve and simplify your service.

Here's what you need to know:

- Your **account number will change** with the new system. If you have bill pay set up with your bank's online bill pay system, you will need to update it to reflect the new account number. Your new account number will be shared on your October bill.
- If you were enrolled in the previous My Account system, you will need to **set up a new profile** on our new My Account system when it launches.
- Your **bill will have a new look!** View a sample on our website or at the QR code above.

You'll also have more options, new helpful tools, and easier access:

- **View your usage** and **pay your bill** from the device of your choice (web or mobile).
- Choose your account **notification preferences** – email or text message – and when you want to receive them.
- Sign up for **paperless billing** or enroll in **automatic payments** directly through the new My Account portal.

Learn more at libertyenergyandwater.com or scan the QR code

