Need To Make a Payment?

We know your time is valuable.

Our Interactive Voice Response (IVR) system can help you save TIME and get back to your life.

It's as Easy as 1, 2, 3!





- 1. Dial **1-855-872-3242**
- 2. Select **Option 2** and have your 16-digit account number ready
- 3. Complete payment and have a great day!



What Can You Do Through Our IVR System?

Option:

- 1 To report a gas emergency, such as a gas leak, low gas pressure, cut line or if you smell gas
- 2 To make a payment, or inquire about account and billing information
- 3 To inquire about a past due notification
- 4 To request that your service be turned on or off, in the event that you are moving in or out of a premise
- 5 To request a new utility service connection to a location that does not currently have natural gas
- 6 To obtain the address for your local Liberty Utilities office
- 7 To report, or listen to, a gas service outage





Customer Service: 1-855-872-3242 Emergency: 1-855-644-8134